



Do you deal with angry students, parents, or even colleagues? Do you ever look back on a high conflict situation and wish you handled it differently? Join us for an informative session on de-escalation in the school setting and learn ways to lower the emotions and get to the problem solving in conflict situations.

Featured Presenter: Sue Tucker, MSW, LISW-S

# Fall Secretarial Conference

**October 2, 2019**

8:00 a.m. registration

Summit Educational

Service Center

Event Center

To Register:

<https://www.summitesc.org/protected/EventRegistration.aspx?rCode=4GYPI>